



“RE-BUILDING THE CITY’S WATER SYSTEMS FOR THE 21ST CENTURY”

Sewerage & Water Board OF NEW ORLEANS

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FOR IMMEDIATE RELEASE
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Updated Boil Water Advisory for the Eastbank of New Orleans

NEW ORLEANS – The precautionary boil water advisory for the East Bank of New Orleans is still in effect. Sewerage and Water Board of New Orleans (S&WB), in consultation with the Louisiana Department of Health and Hospitals (DHH), is currently testing water samples and will have results back in approximately 24 hours. S&WB will notify residents and businesses when the boil water advisory is cancelled.

S&WB issued a precautionary boil water advisory on 9-23-15 for the East Bank of New Orleans after the water pressure dropped below 15 psi (pounds per square inch) in areas throughout the East Bank water system. Fifteen (15) psi is the threshold established by public health officials for issuing a boil water advisory.

Customers on the West Bank of New Orleans are not affected by this boil water advisory.

We thank residents for their patience and apologize for the inconvenience that this has caused. We will continue to provide updates as they become available. If you have any questions, please call 52WATER (529-2837).

Boil water advisories are issued out of an abundance of caution whenever the water pressure drops below 15psi. We agree with the recommendations of our regulatory partner, the Department of Health and Hospitals, that it is prudent to issue these advisories out of an abundance of caution. The concern is that a pressure drop inside of the water distribution system could allow an opportunity for contaminants to get into the water lines.

INSTRUCTIONS FOR BOILING WATER

Boil water for one full minute in a clean container. The one-minute boil time begins after the water has been brought to a rolling boil. (If there is a flat taste, it can be eliminated by shaking the water in a bottle or pouring it from one container to another.)

What to do During a Boil Water Advisory

Please review and follow the Louisiana Office of Public Health’s Recommendations for Boil-Water Advisories listed on our website at <http://new.dhh.louisiana.gov/assets/oph/Center-PHCH/Center->

[CH/infectious-epi/EpiManual/BoilWaterAdvisory.pdf](#) or www.swbno.org to ensure that all tap water is properly disinfected before use.”

<http://www.nola.gov/getattachment/Mayor/Press-Releases/2015/20150724-Boil-Water-Advisory/Boil-Water-Factsheet-General-Public-V6-0.pdf/>

Boil Water Advisory Tips for Healthcare and Daycare Facilities

[http://www.nola.gov/getattachment/Mayor/Press-Releases/2015/20150724-Boil-Water-Advisory/Boil-Water-Factsheet-Healthcare-and-Daycare-Facilities-V3-0-\(1\)-\(2\).pdf/](http://www.nola.gov/getattachment/Mayor/Press-Releases/2015/20150724-Boil-Water-Advisory/Boil-Water-Factsheet-Healthcare-and-Daycare-Facilities-V3-0-(1)-(2).pdf/)

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